

KMAP GENERAL BULLETIN 21254

Final Opportunity Performing Provider Affiliation Project

The Kansas Medical Assistance Program (KMAP) has been working on a project over the past few months to help group providers affiliate their billing group provider number to their performing providers. The providers not affiliated correctly were identified by the KanCare Managed Care Organizations (MCOs) and KMAP.

If your group was impacted, you received an email from KMAP with an attached spreadsheet identifying the providers. This email was sent to organizations in phases between September 1, 2021 and mid-November 2021. The spreadsheet was to be reviewed for accuracy and misinformation corrected and returned to KMAP for processing. Not all providers have responded to the request by the due date. It is critical each impacted group review and respond to the request from KMAP as soon as possible. Please ensure the person responsible for your organization's administration of provider enrollment or claims processing received and is actively addressing the email.

KMAP Provider Enrollment will use the data on the returned spreadsheet to create the appropriate affiliations with the group. If the spreadsheet is not returned, the updates will not be made, and claims processed by the KanCare MCOs and KMAP will begin to deny if the individual providers on the claim are not properly affiliated with the billing group in the KMAP provider enrollment system.

Effective January 1, 2022, any performing provider that has not been affiliated with the correct billing group will result in claim denials by the KanCare MCOs and KMAP.

It is important that group providers ensure the proper enrollment of all performing providers as outlined in publication [Bulletin 18223](#) posted on the KMAP website. Any time a claim is denied with EOB 1185 - (Our records indicate that the billing provider is a group, and the performing provider is not a member of that group), this is an indicator that the affiliation in the KMAP and MCO provider systems are not up to date. The group should then ensure all performing providers are properly affiliated with the billing group in the KMAP provider enrollment system.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Note: This is a one-time KMAP clean up. After this clean-up project is completed, it is the responsibility of the provider group to ensure a maintenance item is submitted to KMAP to keep the correct information on file. To submit a maintenance item prior to January 18, 2021, send an email to kansas-provider-enrollment@dx.com. After the implementation of KMMS on January 18, 2022, providers will be able to submit updates for maintenance items via the KMAP Provider Secure Portal.